**Jpetstore Session Sheet :**

**CHARTER**  
 Explore PetStore application UI functionality and identify usability risks and design flaws based on Nielsen's 10 usability heuristics.

**#AREAS**  
 OS | Windows 11  
 Browser | Chrome  
 Strategy | Usability Testing  
 Strategy | Exploratory Analysis

**START**  
 04/30/2025 03:00 pm

**TESTER**  
 [Your Name]

### **TASK BREAKDOWN**

**#DURATION**  
 normal

**#TEST DESIGN AND EXECUTION**  
 60

**#BUG INVESTIGATION AND REPORTING**  
 25

**#SESSION SETUP**  
 15

**#CHARTER VS. OPPORTUNITY**  
 90/10

**DATA FILES**  
 N/A

### **TEST NOTES**

Explored navigation flow, cart functionality, search bar, category browsing, and login behavior. Focused on UI heuristics and user perception.

**Pages Touched**:

* Home Page
* Fish, Dog, Cat Categories
* Sign In / Register
* Product Detail
* Shopping Cart
* Search

**Risks Identified**:  
 – No feedback after adding items to cart.  
 – Search lacks auto-suggest.  
 – Some buttons are inconsistently placed.  
 – No undo for removing from cart.  
 – No help/FAQ available.

### **BUGS**

**#BUG 101**  
 No visual confirmation or feedback when an item is added to cart.

**#BUG 102**  
 Inconsistent position of “Add to Cart” button in different categories.

**#BUG 103**  
 Error message on login is generic and doesn't specify incorrect field.

### **ISSUES**

**#ISSUE 1**  
 Why isn’t there a confirmation message before removing items from the cart?

**#ISSUE 2**  
 No help section or documentation available for first-time users.